



COVID-19 Contact Tracing



August 2020

Summary

The Ministry of Health contact traces individuals to find people exposed to COVID-19 and reduce the spread of the virus amongst the community.

All individuals should keep track of where they visit and who they see.

Collecting contact tracing data is recommended as a measure to ensure your health and safety obligations to employees and limit the spread of infection.

Contact tracing apps

There are a number of mobile applications available for contact tracing.

The Government has provided a NZ COVID Tracer app, administered by the Ministry of Health. You can find this [here](#). Downloading, installing, and using the app is voluntary. However, people are asked to keep a log of their movements so this will assist in meeting that requirement.

The app works by having an individual downloading it, registering their details and then scanning a QR code at locations they visit in order to keep a digital diary.

Businesses can generate a QR code by using MBIE's Business Connect service found [here](#). From 11.59am on 19 August 2020, businesses in Auckland Council affected by the Alert Level 3 restrictions are required to display a QR code for their business.

Always check the latest public health orders [here](#) for current information on the restrictions that apply to your business as they can change on short notice.

Who uses the contact tracing details?

When a case of COVID-19 is identified, the Ministry of Health (and District Health Board's Local Health Units) track down those who may have been exposed. This includes "close contacts" and "casual contacts". There is a National Close Contact Service call centre set up by the Ministry of Health to do this. If a person is identified as a close contact, they will receive a phone call from the National Close Contact Service.

Further Information

This guidance note provides a brief overview of the main issues. If you believe any of these may impact on your business, please get in touch with EmploySure.